



Privacy Policy

February 2010

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1 BACKGROUND

In 2001 legislation came into force applying the Privacy Act to certain parts of the private sector. There are 10 National Privacy Principles which effectively require us to become a custodian rather than an owner of the personal information we hold about individuals.

2 NATIONAL PRIVACY PRINCIPLES

The rules include obligations to:

- Collect only the personal information we need to perform our functions and activities
- Take reasonable steps to keep personal information secure and protected from misuse, loss or unauthorised access, modification or disclosure
- Take reasonable steps to destroy or de-identify personal information when no longer needed
- Collect information about an individual lawfully and fairly, and where reasonable and practicable from the individual
- Take reasonable steps to disclose certain matters, including the purpose of collection, at the time of collection or as soon as practicable afterwards
- Generally only collect certain sensitive information with consent
- Generally only use or disclose information for the purpose for which it was collected or with the individual's consent
- Give individuals rights to access and correct their information
- Take reasonable steps to keep information about individuals accurate, complete and up to date
- Allow individuals the option of interacting anonymously with us wherever lawful and practicable
- Generally only transfer information about an individual overseas with consent or in performance of contract
- Generally not use government identifiers of individuals (other than an ABN) as our identifiers of them.

Intoll honours its obligation to respect and protect the privacy of the personal information of its security holders and other individuals with whom it deals.

Your personal information will be used by us and the registry:

- To assess and process any application for securities (including DRP)
- To establish and maintain a register of security holders
- To monitor, audit, evaluate and otherwise administer your investment

The Corporations Act requires information about you (including your name, address and TFN) to be recorded in a public register.

We may disclose information we hold about you in the following circumstances:

- To regulatory bodies including ASIC and the Australian Taxation Office
- To persons inspecting the register of security holders
- To companies that provide services to us or the Registry (for example printing statements or notices which we send you)
- To financial institutions, in respect of payments to you in connection with the Securities
- To any complaints body to which a complaint relating to your holding is referred
- If the disclosure is required or authorised by law
- If you consent to the disclosure

You can access most personal information we hold about you by telephoning or writing to the Registry as follows:

Computershare Investor Services Pty Limited
Level 3, 60 Carrington Street
Sydney NSW 2000
Telephone: 1800 000 932

Sometimes access will not be possible, in which case you will be told why.

If there are any changes to your personal details, or you find that information we hold about you is incorrect, please contact the Registry immediately on the same telephone number.